

PUERTO VENTANAS S.A. INTEGRATED MANAGEMENT SYSTEM POLICY

Puerto Ventanas S.A, is the primary private port in the central region of the country, offering comprehensive and specialized services for the transfer, storage and dispatch of solid and liquid bulk products and non-container cargo.

We are committed to satisfying the needs of our customers, through continuous improvement in the performance of our processes, with the primary protection being for health and safety of our employees, the environment and optimizing the use of energy, generating sustainable development for our activity, our collaborators, and driving the economic development of the region.

For this, Puerto Ventanas S.A. agrees to:

- 1. Provide and maintain safe working environments for its employees and other people who are at its facilities.
- 2. Ensure legal compliance and the domestic and international regulations applicable to its business activities and corporate standards associated with the principles of safety, occupational health, the environment, energy management and the quality of its services and processes.
- 3. Implement all the necessary and feasible resources to ensure compliance with the objectives and targets established according to the following principles: quality of services, customer satisfaction, protection and prevention of pollution, prevention work-related accidents and illnesses, eliminating dangers and reducing risks in the processes, as well as the design and purchase of efficient products and services, for the improvement of energy performance.
- 4. Make available the Integrated Management System information to all Puerto Ventanas S.A. employees, as well as consultation and participation spaces, to promote initiatives and innovation, in the aforementioned principles, strengthening leadership at all levels to achieve the objectives.

PUERTO VENTANAS S.A. Jorge Oyarce Santibañez General Manager